

Colorgarant.



Paintwork with a lifelong guarantee.

Colorgarant – the individual stages:

1. The vehicle is painted appropriately at your bodyshop in accordance with the contractual specifications, and taking into account the guarantee conditions. Only the materials stated on the product sheets are used.
2. The guarantee booklet is stamped, signed and delivered up to the customer.
3. After approx. 11 months, the customer will receive a reminder from you for the annual paint check.
4. Stamp and sign the guarantee booklet again after the inspection.

If you discover new damage during a paint check, which is then painted by you, make a note of this in the guarantee booklet, together with the date, stamp and signature.



Customer loyalty – permanently.

Spies Hecker will help you maintain customers with the Colorgarant paint guarantee. Nothing is more convincing than a long-term guarantee. It represents excellent workmanship, and creates trust in the final result.

Anyone who makes this promise to their customers boosts their image and ensures their clientele remain loyal to the company in the long-term. Spies Hecker offers all partner establishments using Colorgarant an extensive guarantee programme for repair paintwork.





Risk-free guarantee.

The guarantee booklet provides the basis for Colorgarant. It certifies that work has been performed correctly, and must show that the required annual paint inspections must be signed off. The guarantee requirements are clearly described: The paint guarantee applies for vehicles which, at the time of repairs, have been initially registered in the last nine years – and is valid for the car's entire lifetime.

It applies exclusively for damage caused by faded paintwork, loss of colour and topcoat stripping. In the event of justified warranty claims, the damage is repaired by the partner firm free of charge. If it involves a material fault, Spies Hecker reimburses the repair costs and the value of the material.

Lifetime guarantee – it couldn't be any longer.

Some other advantages of Colorgarant: The guarantee is vehicle-specific. If the vehicle changes hands, the claims are transferred to the new owner. It's not solely the initial owner, but rather the vehicle which is bound to the partner firm.

Increase customer frequency through annual paintwork inspections, and generate extra business, e.g. with minor-damage repairs, spring or winter checks, paintwork maintenance etc. There are various options available for marketing this special service, and the CUI Service Centre will gladly advise you on these.



Got questions?



Your CUI consultant, as well as the team from the CUI service centre, is at your disposal to assist you if you have any queries about Colorgarant.

CUI Service Centre:

Monday to Friday 8am – 6pm

Telephone: 01802/284284

Fax: 01802/828222

Email: info@cui-servicecenter.de